- (3) If the notice is a separate document, nothing other than the following times may appear with the notice:
- (i) The name and address of the savings association:
- (ii) An identification of the debt to be cosigned (e.g., a loan identification number):
 - (iii) The date; and
- (iv) The statement, "This notice is not the contract that makes you liable for the debt."

§535.4 Late charges.

- (a) In connection with collecting a debt arising out of an extension of credit to a consumer after January 1, 1986, it is an unfair act or practice within the meaning of section 5 of the Act for a savings association, directly or indirectly, to levy or collect any delinquency charge on a payment, which payment is otherwise a full payment for the applicable period and is paid on its due date or within an applicable grace period, when the only delinquency is attributable to late fee(s) or delinquency charge(s) assessed on earlier installment(s).
- (b) For the purposes of this part, "collecting a debt" means any activity, other than the use of judicial process, that is intended to bring about or does bring about repayment of all or part of a consumer debt.

§ 535.5 State exemptions.

- (a) Upon application to the Office by an appropriate state agency, the Office shall determine if:
- (1) There is a state requirement or prohibition in effect that applies to any transaction to which a provision of this rule applies; and
- (2) The state requirement or prohibition affords a level of protection to consumers that is substantially equivalent to, or greater than, the protection afforded by this rule.
- (b) If the Office makes a determination as specified under paragraph (a) of this section, then that provision of this section will not be in effect in that state to the extent specified by the Office in its determination, for as long as the state administers and enforces the state requirement or prohibition effectively, as determined by the Office.

(c) The Director of Consumer Affairs in consultation with the Chief Counsel shall have delegated authority to make such determinations as are required under this part 535.

PART 536—CONSUMER PROTEC-TION IN SALES OF INSURANCE

Sec.

536.10 Purpose and scope.

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ments for insurance sales personnel.

APPENDIX A TO PART 536—CONSUMER GRIEV-ANCE PROCESS.

AUTHORITY: 12 U.S.C. 1462a, 1463, 1464, 1467a, and 1831x.

Source: 65 FR 75845, Dec. 4, 2000, unless otherwise noted.

EFFECTIVE DATE NOTE: At 65 FR 75845, Dec. 4, 2000, part 536 was added, effective April 1, 2001.

§536.10 Purpose and scope.

- (a) General rule. This part establishes consumer protections in connection with retail sales practices, solicitations, advertising, or offers of any insurance product or annuity to a consumer by:
 - (1) Any savings association; or
- (2) Any other person that is engaged in such activities at an office of a savings association or on behalf of a savings association.
- (b) Application to operating subsidiaries. For purposes of §559.3(h) of this chapter, an operating subsidiary is subject to this part only to the extent that it sells, solicits, advertises, or offers insurance products or annuities at an office of a savings association or on behalf of a savings association.

§ 536.20 Definitions.

As used in this part:

Affiliate means a company that controls, is controlled by, or is under common control with another company.

Company means any corporation, partnership, business trust, association or similar organization, or any other trust (unless by its terms the trust must terminate within twenty-five